

# Pre-treated Organics Program: FAQs for Tenants

**What is the Pre-Treated Organics Program?** The Pre-Treated Organics Program is an initiative by the City of Nelson aimed at promoting sustainable waste management practices. It involves the distribution of FoodCycler appliances to eligible households to reduce organic waste and wildlife attractants.

**Why do I need to contact my landlord?** Contacting your landlord is an essential step in ensuring the long-term success of the program. We need their consent to be contacted by the City of Nelson, so we can convey that the FoodCycler appliance is intended to stay with the property and share program information.

**What if my landlord doesn't want to be contacted?** If your landlord prefers not to be contacted, you can still participate in the program. However, you'll need to agree to notify us when you're moving and follow the process for returning the appliance. Please note that failure to comply may result in fees as outlined in the Waste Management and Wildlife Attractant Bylaw no. 3198, 2011.

**How do I get my landlord's consent?** Reach out to your landlord and let them know about the program. If they're willing, ask them to fill out the online form, providing their consent to be contacted. You may email them personally or use our template email if needed.

**What information does my landlord need to provide?** Your landlord will fill out a form, providing their name, address, email, and phone number, as well as your name and address. They will also sign a statement granting consent for the City to contact them regarding the Pre-Treated Organics Program.

**Can I still participate if my landlord declines?** Absolutely, you can still participate. Just be aware that you'll need to agree to the process for returning the appliance when you move. We'll provide details once you inform us of your move.

**What happens if I don't comply with the guidelines?** Non-compliance with program guidelines may result in fees and charges as outlined in the Waste Management and Wildlife Attractant Bylaw.

**Who can I contact if I have questions or concerns?** Feel free to reach out to us at [organics@nelson.ca](mailto:organics@nelson.ca) or call (250) 352-8255.